## Welcome to Arbor at Hagley Catholic High School

## Good afternoon,

One of the main tools for sharing and updating information regarding your child during their time at Hagley Catholic High School, as well as booking Parent's Evenings and Trips and Events, is the Arbor Parent Portal and/or Arbor App. (See attached leaflet).

Hagley Catholic High School has set up an Arbor parent account for you.

If already have a child with us at Hagley Catholic High School, and currently have access to the Arbor Parent Portal and/or Arbor App, your child joining us in the Year 7 Intake 2024 should now be visible via your existing Hagley Catholic High School log in.

If you do <u>not</u> already have a child attending Hagley Catholic High School, please finish creating your account. You will need to set a password. You can do this by going to <u>login.arbor.sc</u>, clicking on 'Forgotten Password?' and following the instructions on screen.

Your username is the primary guardian email address that you have registered with us.

## The first time that you log in you will be asked to provide your child's date of birth as verification.

Please note that if you currently have access to the Arbor Parent Portal at one of our Emmaus MAC feeder schools or any other primary school, this will be a different account to your current school i.e. you will have two Arbor parent accounts, one for each school. Arbor won't link these accounts, other than at the login stage on the Parent App or on the login page. To view the information of each child at their respective schools, the primary guardians will need to log out of one account and into another.

If you have trouble setting up your password or have any general questions about the Parent Portal, please visit Log into the Parent Portal and the Parent App – Arbor Help Centre (arbor-education.com)

For any other queries, please contact me directly via <u>admissions\_hchs@emmausmac.com</u> or by calling the main school number 01562 883193 and choosing Option 3 for 'admissions' at the main menu.

Best wishes,

## Mrs S O'Brien Admissions Officer

Hagley Catholic High School Brake Lane, Hagley Worcestershire DY8 2XL